

Atrio Medicare Advantage Plan Information

Thank you for your interest in applying for the Atrio Medicare Advantage plan. Please take note and make sure to review the information.

Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15th to December 7th. This will give you a January 1st effective date for your new plan.

Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15th and December 7th. ***If they are signed prior to October 15th they will be returned to you with a new application.*** If they are received after December 7th, you will not be able to change plans until the next AEP for January of the following year.

Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to Atrio.

You may fax, upload, email or mail your application in to CDA Insurance:

- Website: www.medicare-oregon.com
- Fax: 1.541.284.2994
- Secure File Upload: [Click here](#)
- Email: cs@cda-insurance.com
- Mail: CDA Insurance LLC
PO Box 26540
Eugene, Oregon 97402

If you should have any questions on the application, please call us at: 1.800.884.2343 or 1.541.434.9613.

Y0062_MULTIPLAN_CDA INSURANCE Oregon Pending



2025 Medicare Advantage

SUMMARY OF BENEFITS

ATRIO Choice Rx, Prime Rx, and Freedom (PPO)

Service area coverage for Jackson and Josephine Counties

Plan IDs include: H6743-025, H6743-026, H6743-027

January 1, 2025 - December 31, 2025

2025 Summary of Benefits

January 1, 2025 – December 31, 2025



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January 1, 2025 – December 31, 2025



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2025 Summary of Benefits

January 1, 2025 – December 31, 2025



About the Summary of Benefits and Who Can Join

This is a summary of ATRIO Health Plans health and drug services covered by ATRIO Choice Rx (PPO), ATRIO Prime Rx (PPO), and ATRIO Freedom (PPO). The benefit information provided does not list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, please view the Evidence of Coverage at atriohp.com. To join an ATRIO Health Plans Medicare Advantage Plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area for these plans includes Jackson and Josephine Counties in Oregon.

Which Doctors, Hospitals and Pharmacies Can I Use?

ATRIO Health Plans has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers in our network, you may pay less for your covered services. If you use providers that are not in our network, you may pay a higher out-of-pocket cost. You must generally use network pharmacies to fill your prescription drugs (if you choose a plan that includes drug coverage). You can see our plan's Formulary (Part D prescription drug list), Provider Directory and Pharmacy Directory at our website, atriohp.com.

Tips for Comparing Your Medicare Choices

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Pre-enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time.

Understanding the Benefits

- The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit atriohp.com or call 1-877-672-8620 (TTY 711) to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- If you choose a plan that includes drug coverage, review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- If you choose a plan that includes drug coverage, review the formulary to make sure your drugs are covered.

Understanding Important Rules

- In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2026.
- Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.



Plan Premiums, Deductible and Out-of-pocket Maximums

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Plan Premium	\$0 per month	\$37 per month	\$0 per month
	<i>You must also continue to pay your Medicare Part B premium</i>		
Part B premium giveback	\$20 per month	\$20 per month	Not Available
Plan Deductible	\$0 per year	\$0 per year	\$0 per year
Out-of-Pocket Maximums	<p>In-network: \$6,750 for services you receive from in-network providers.</p> <p>Combined: \$7,900 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.</p>	<p>In-network: \$4,150 for services you receive from in-network providers.</p> <p>Combined: \$6,200 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.</p>	<p>In-network: \$6,750 for services you receive from in-network providers.</p> <p>Combined: \$7,900 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.</p>



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Inpatient Hospital Care (Acute) * Inpatient hospital stay copays do not count towards max out-of-pocket (MOOP)	In-network: \$450 per day, 1-5 \$0 per day, 6+ Out-of-network: \$2,000 copay per stay	In-network: \$375 per day, 1-8 \$0 per day, 9+ Out-of-network: \$1,750 copay per stay	In-network: \$375 per day, 1-7 \$0 per day, 8+ Out-of-network: \$475 per day, 1-7 \$0 per day, 8-90
Outpatient Hospital Services*	In-network: \$450 copay Out-of-network: 50% of total cost	In-network: \$375 - \$575 copay Out-of-network: \$575 copay	In-network: \$375 copay Out-of-network: 30% of total cost
Ambulatory Surgery Center Services *	In-network: \$300 copay Out-of-network: \$400 copay	In-network: \$225 copay Out-of-network: \$325 copay	In-network: 20% of total cost Out-of-network: 30% of total cost
Doctor's Office Visits	Primary Care Physician (PCP)		
	In-network: \$0 copay Out-of-network: \$50 copay	In-network: \$0 copay Out-of-network: \$30 copay	In-network: \$0 copay Out-of-network: \$50 copay
	Specialists		
	In-network: \$40 copay Out-of-network: \$65 copay	In-network: \$25 copay Out-of-network: \$50 copay	In-network: \$35 copay Out-of-network: \$65 copay
	Preventive Care	In & out-of-network: \$0 copay	In & out-of-network: \$0 copay
	<i>You pay nothing for Medicare-covered preventive services Our plan also covers a supplemental Annual Physical Exam at no cost</i>		



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Emergency Care Worldwide emergency/urgent coverage	\$125 copay	\$140 copay	\$125 copay
	<i>Worldwide ER services cost sharing is waived if you are admitted to the hospital within 24 hours for the same condition</i>		
Urgent Care See "Emergency Care" for worldwide copay	\$55 copay	\$60 copay	\$55 copay
	<i>Urgently needed care services cost sharing is waived if you are admitted to the hospital within 24 hours for the same condition</i>		
Diagnostic Tests, Lab, X-rays, and Radiology Services *	Diagnostic Radiology Services * (such as MRIs, CT and PET scans)		
	In-network: \$0 - \$150 copay	In-network: \$0 - \$100 copay	In-network: 0% - 20% of total cost
	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost
	Other Diagnostic Tests and Procedures		
	In-network: \$0 - \$20 copay	In-network: \$0 - \$50 copay	In-network: \$0 - \$50 copay
	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost
	Lab Services		
	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay
	Out-of-network: \$20 copay	Out-of-network: \$0 copay	Out-of-network: 15% of total cost
	Therapeutic Radiology Services * (such as radiation treatment for cancer)		
	In-network: \$60 copay	In-network: \$60 copay	In-network: 20% of the total cost
	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Diagnostic Tests, Lab, X-rays, and Radiology Services *	Outpatient X-Rays		
	In-network: \$20 copay Out-of-network: \$20 copay	In-network: \$15 copay Out-of-network: \$15 copay	In-network: \$20 copay Out-of-network: 30% of total cost
Medicare covered: Exams to diagnose and treat hearing and balance issues. Supplemental Routine services (services not covered by Medicare) must be administered by an Amplifon provider	Hearing Exam (Medicare-covered services)		
	In-network: \$45 copay Out-of-network: \$65 copay	In-network: \$25 copay Out-of-network: \$50 copay	In-network: \$45 copay Out-of-network: \$50 copay
	Hearing Exam (Supplemental routine services)		
	In-network: \$0 copay 1 exam per year Out-of-network: \$0 with prior authorization	In-network: \$0 copay 1 exam per year Out-of-network: \$0 copay	In-network: \$0 copay 1 exam per year Out-of-network: \$0 copay
	Hearing Aid fitting & evaluation (Supplemental routine services)		
	In-network: \$0 copay Out-of-network: \$0 with prior authorization	In-network: \$0 copay Out-of-network: \$0 with prior authorization	In-network: \$0 copay Out-of-network: \$0 with prior authorization
	Hearing Aids (Supplemental routine services)		
	In-network: \$1,500 annual allowance Out-of-network: Requires prior authorization	In-network: \$1,500 annual allowance Out-of-network: Requires prior authorization	In-network: \$1,500 annual allowance Out-of-network: Requires prior authorization



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
<p>Dental Services *</p> <p>Medicare covered: Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth)</p> <p>†Benefit does not roll over</p>	Dental Services (Medicare-covered services)		
	<p>In-network: 45% of total cost</p> <p>Out-of-network: \$65 copay</p>	<p>In-network: \$25 copay</p> <p>Out-of-network: \$45 copay</p>	<p>In-network: \$45 copay</p> <p>Out-of-network: \$45 copay</p>
	Dental Services (Supplemental routine services)		
	<p>In & out-of-network: \$200 allowance every three months[†], loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$800 annual allowance)</p>	<p>In & out-of-network: \$200 allowance every three months[†], loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$800 annual allowance)</p>	<p>In & out-of-network: \$400 allowance every six months[†], loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$800 annual allowance)</p>
<p>Vision Services</p> <p>Medicare covered: Exams to diagnose and treat diseases and conditions of the eye (including yearly glaucoma screening).</p> <p>Supplemental routine services (services not covered by Medicare) administered by VSP.</p>	Vision Exams (Medicare-covered services)		
	<p>In-network: \$45 copay</p> <p>Out-of-network: \$65 copay</p> <p><i>Glaucoma screening</i> In & out-of-network: \$0 copay</p>	<p>In-network: \$15 copay</p> <p>Out-of-network: \$15 copay</p> <p><i>Glaucoma screening</i> In & out-of-network: \$0 copay</p>	<p>In-network: \$45 copay</p> <p>Out-of-network: \$45 copay</p> <p><i>Glaucoma screening</i> In & out-of-network: \$0 copay</p>
	Vision Exams (Supplemental routine services)		
	<p>In-network: \$0 copay</p> <p>Out-of-network: 50% of total cost</p>	<p>In-network: \$0 copay</p> <p>Out-of-network: 50% of total cost</p>	<p>In-network: \$0 copay</p> <p>Out-of-network: 50% of total cost</p>



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Vision Services	Vision Eyewear (Supplemental routine services)		
	<p>In-network: \$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year</p> <p>Out-of-network: \$150 allowance for frames or \$100 allowance for contact lenses per year. 50% total cost for lenses</p>	<p>In-network: \$200 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year</p> <p>Out-of-network: \$200 allowance for frames or \$100 allowance for contact lenses per year. 50% total cost for lenses</p>	<p>In-network: \$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year</p> <p>Out-of-network: \$150 allowance for frames or \$100 allowance for contact lenses per year. 50% total cost for lenses</p>
Mental Health Services*	Inpatient Mental Health Care *		
	<p>In-network: \$450 per day, 1-5 \$0 per day, 6-90</p> <p>Out-of-network: \$2,000 copay per stay</p>	<p>In-network: \$375 per day, 1-5 \$0 per day, 6-90</p> <p>Out-of-network: \$1,750 copay per stay</p>	<p>In-network: \$375 per day, 1-5 \$0 per day, 6-90</p> <p>Out-of-network: \$475 per day, 1-7 \$0 per day, 8-90</p>
	Outpatient Group and Individual Therapy Visits		
	<p>In-network: \$40 copay</p> <p>Out-of-network: 50% of total cost</p>	<p>In-network: \$25 copay</p> <p>Out-of-network: 50% of total cost</p>	<p>In-network: \$25 copay</p> <p>Out-of-network: 50% of total cost</p>
Skilled Nursing Facility (SNF) *	<p>In-network: \$10 per day, 1-20 \$200 per day, 21-100</p> <p>Out-of-network: \$200 per day, 1-100</p>	<p>In-network: \$20 per day, 1-20 \$125 per day, 21-100</p> <p>Out-of-network: \$200 per day, 1-100</p>	<p>In-network: \$10 per day, 1-20 \$200 per day, 21-100</p> <p>Out-of-network: \$200 per day, 1-100</p>



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Physical Therapy*	Physical & Speech Therapy		
	In-network: \$40 copay	In-network: \$30 copay	In-network: \$25 copay
	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost
	Occupational Therapy		
	In-network: \$40 copay	In-network: \$30 copay	In-network: \$25 copay
	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost
Ambulance* (Air and Ground) <i>Authorization required for nonemergent transportation</i>	In & out-of-network: \$275 copay	In & out-of-network: \$225 copay	In & out-of-network: \$275 copay
Transportation <i>Must use SafeRide for covered trips</i>	Not covered	\$0 copay for 24 one-way trips every year to plan-approved health-related locations	\$0 copay for 24 one-way trips every year to plan-approved health-related locations
Medicare Part B Drugs *	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost
	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost
Telehealth <i>If provider offers Telehealth visits</i>	In-network: PCP: \$0 copay Specialist: \$40 copay	In-network: PCP: \$0 copay Specialist: \$25 copay	In-network: PCP: \$0 copay Specialist: \$35 copay
	Out-of-network: PCP: \$50 copay Specialist: \$65 copay	Out-of-network: PCP: \$30 copay Specialist: \$50 copay	Out-of-network: PCP: \$50 copay Specialist: \$65 copay



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Foot Care <i>Medicare covered:</i> Foot exams and treatment if you have diabetes related nerve damage and/or meet certain conditions	Foot Care (Medicare-covered services)		
	In-network: \$45 copay Out-of-network: 50% of total cost	In-network: \$25 copay Out-of-network: 50% of total cost	In-network: \$25 copay Out-of-network: 50% of total cost
Durable Medical Equipment (DME) and Supplies, and Diabetic Supplies * DME supplies are not eligible for Flex Card OTC spend	Medical Equipment, Prosthetic Devices, and Medical Supplies		
	In-network: 0% - 20% of total cost Out-of-network: 50% of total cost	In-network: 0% - 20% of total cost Out-of-network: 30% of total cost	In-network: 0% - 20% of total cost Out-of-network: 30% of total cost
	Diabetic Supplies		
	In-network: \$0 copay Out-of-network: 50% of total cost	In-network: \$0 copay Out-of-network: 50% of total cost	In-network: \$0 copay Out-of-network: 50% of total cost
Fitness Covers gym membership fees and fitness classes <i>†Benefit does not roll over</i>	\$250 allowance every six months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$500 annual allowance)	\$200 allowance every six months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$400 annual allowance)	\$250 annual allowance [†] , loaded to your Flex Card, for gym membership fees and fitness classes



Covered Medical and Hospital Benefits

(Services marked with an * may require prior authorization)

	ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
<p>Alternative Therapies</p> <p>Chiropractic</p> <p><i>Medicare covered:</i> Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)</p> <p><i>Supplemental Routine services</i> non-Medicarecovered services</p> <p><i>†Benefit does not roll over</i></p>	Chiropractic Services <i>(Medicare-covered services)</i>		
	<p>In-network: \$20 copay</p> <p>Out-of-network: \$20 copay</p>	<p>In-network: \$20 copay</p> <p>Out-of-network: \$20 copay</p>	<p>In-network: \$20 copay</p> <p>Out-of-network: \$20 copay</p>
	Chiropractic, Acupuncture & Naturopathy Services <i>(Supplemental routine services)</i>		
	<p>In & out-of-network: \$300 allowance every six months[†], loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$600 annual allowance)</p>	<p>In & out-of-network: \$100 allowance every six months[†], loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$200 annual allowance)</p>	<p>In & out-of-network: \$100 allowance every six months[†], loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$200 annual allowance)</p>
<p>Over-the-Counter (OTC) Items Select OTC products</p> <p><i>†Benefit does not roll over</i></p>	<p>\$50 allowance every three months[†], loaded to your Flex Card, for select OTC items (\$200 total annual allowance)</p>	<p>\$60 allowance every three months[†], loaded to your Flex Card, for select OTC items (\$240 total annual allowance)</p>	<p>\$50 allowance every three months[†], loaded to your Flex Card, for select OTC items (\$200 total annual allowance)</p>
	<i>Easily find eligible OTC products using our Flex Card app on your smartphone DME items are not eligible OTC products</i>		
<p>Meals*</p>	<p>\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)</p>	<p>\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)</p>	<p>\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)</p>
	<i>Inpatient or SNF (direct admission/post hospital admits) (unlimited) Home health recipients with approved home health certification (unlimited)</i>		



Medicare Part D Prescription Drug Benefits

Deductible Stage

The Part D Deductible applies only to drugs in tiers 3, 4 and 5.

ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
\$200 per year	\$0 per year	Plan does not include drug coverage

Initial Coverage Stage

You pay the following until your total yearly drug costs reach \$2,000.

If you reside in a long-term facility, you pay the same as at a standard retail pharmacy. If you choose mail-order, you pay the same as a retail 90-day supply at an **In-network** pharmacy. You may get drugs from an **Out-of-network** pharmacy but may pay more than you pay at an In-network pharmacy.

ATRIO Choice Rx (PPO) H6743-025			ATRIO Prime Rx (PPO) H6743-026		ATRIO Freedom (PPO) H6743-027
Standard Retail Cost Sharing			Standard Retail Cost Sharing		
Tier	30-day supply	90-day supply	30-day supply	90-day supply	
Tier 1 (Preferred generic)	\$0 copay	\$0 copay	\$0 copay	\$0 copay	
Tier 2 (Generic)	\$8 copay	\$16 copay	\$8 copay	\$16 copay	
Tier 3 (Preferred brand)*	\$47 copay	\$94 copay	\$47 copay	\$94 copay	
Tier 4 (Non-preferred)*	\$100 copay	\$200 copay	\$100 copay	\$200 copay	
Tier 5 (Specialty)*	30% of the total cost	Not available	33% of the total cost	Not available	
Tier 6 (Select care)	\$0	\$0	\$0	\$0	



ATRIO Choice Rx (PPO) H6743-025	ATRIO Prime Rx (PPO) H6743-026	ATRIO Freedom (PPO) H6743-027
Catastrophic Coverage Stage		
After you have paid \$2,000, you move to the Catastrophic Coverage Stage. You pay nothing through the end of the year. This amount and rules for counting costs toward this amount have been set by Medicare.		

*Part D deductible applies

- Save one month’s copay by switching to a 90-day supply at a network retail or mail-order pharmacy. Ask your doctor about a 100-day supply and save even more (restrictions apply).
- If you reside in a long-term facility, you pay the same as at a retail pharmacy. If you choose mail-order, you pay the same as a retail 90-day supply at an in-network pharmacy. You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy.
- What you pay for vaccines – our plan covers most Part D vaccines at no cost to you, even if you haven’t met your deductible. Please call ATRIO Member Services for more information.
- What you pay for insulin – our plan covers select insulin products, for which you will pay no more than \$35 for a one-month supply no matter what tier it is on, and even if you haven’t met your deductible.

ATRIO Health Plans is a PPO, HMO, PPO C-SNP and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal. Out-of-network/non-contracted providers are under no obligation to treat ATRIO Health Plans members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Member Services number at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.